

Last updated: October, 2025.

Terms and conditions

The site www.soul-date.net (further referred to as “SoulDate”) is a part of Soul-Date Limited Liability Company.

**4233, 1007 N Orange St. 4th Floor,
Wilmington, DE, 19801**

To access the website www.soul-date.net, users must first complete the registration process. By registering, the user agrees to the following terms governing the use of this site. These rules are designed to protect all members (both men and women) from any unlawful or fraudulent activities and to ensure that everyone who joins and uses the platform can do so in a safe and secure environment.

1. Subject of the contract

1.1 Registration on the website is free of charge. In addition, SoulDate provides optional paid services.

1.2 Subject of the contract is the use of the services and features provided by SoulDate on the website. These include uploading personal content, creating user profiles, accessing other users' profiles, and communicating with other members. Your use of the services begins, and you agree to these terms, once you confirm your registration.

1.3 SoulDate provides only the technical means to enable initial contact between users and does not guarantee that such contact will be established. SoulDate also supplies information about registered members.

1.4 SoulDate does not engage in marriage brokerage, marriage facilitation, or any activities intended to arrange or establish a marriage.

1.5 SoulDate reserves the right to decline to enter into a contract with a user without providing any explanation.

2. Membership

2.1 To become a member of SoulDate and access to the website you must:

- Be twenty one (21) years of age or older.
- Not have been convicted of any violent or sexual offenses in any country.
- Not be legally married.

- Refrain from using the website for any unlawful purposes.
- Provide accurate and truthful personal information when using the website and communicating with other members.
- Not use the website for illegal activities, sending chain letters or spam, or to harass, abuse, solicit, or advertise to other members.
- Not seek any financial benefit from contacts made through the website, and avoid using obscene language or sharing explicit images in any form of communication.

2.2 The content of the website is owned by SoulDate and is protected by copyright, trademark, and other intellectual property laws. You are prohibited from using any information obtained from the website in any unauthorized manner.

3. Credits, payment

3.1 Registration on the platform is free of charge.

3.2 To access additional features on the platform, users may purchase credits.

3.3 Once payment is received, the credits will be added to the user's account and can be used at the user's discretion on the platform (excluding delivery services and travel).

3.4 Credits do not have an expiration date.

3.5 If a lady does not respond to your message within 14 days, the credits spent on that message will be refunded to your account.

3.6 SoulDate reserves the right to change service prices at any time.

4. Communication, Prohibited contents

4.1 You have the ability to communicate with other SoulDate members. During these interactions, you must adhere to the following rules:

- Do not use obscene language or share explicit images in communications with other members.
- Do not exchange any contact information through messages or video chats on SoulDate.
- Do not send pornographic material or any content for which you do not hold copyright.
- Do not include written text in attachments, links to external websites, or any form of advertising in your messages.

4.2 SoulDate reserves the right to remove any information or content that violates the website's rules.

5. Indemnification of Liability

5.1 The user agrees to support SoulDate in defending against third-party claims arising from the user's uploaded content, including providing necessary information for the defense.

5.2 The user is responsible for compensating SoulDate for any expenses incurred due to legal actions by third parties caused by the user's uploaded content.

5.3 SoulDate shall not be liable under any circumstances for any direct or indirect, incidental, special, consequential, or exemplary damages, including but not limited to loss of profit, goodwill, use, data, or other intangible losses resulting from the use of SoulDate's services or website.

5.4 SoulDate is not responsible for any damages, losses, or costs incurred by users during or in connection with their travel, meetings with other users, participation in events, or due to force majeure, war, armed conflict, or any inconvenience. The user agrees to indemnify SoulDate against any claims, lawsuits, or damages arising from such travel or meetings.

5.5 SoulDate is not liable for costs related to the procurement of replacement goods or services claimed by any member.

5.6 SoulDate is not involved in any disputes between users. Therefore, you agree not to involve or attempt to involve SoulDate in any dispute or dispute resolution between you and another member arising from the use of SoulDate's services.

6. Reimbursement

6.1 SoulDate makes every effort to thoroughly verify all applicants who wish to become users of the website to ensure an honest and genuine service.

6.2 While SoulDate cannot guarantee that every user is genuine, they offer a refund for communication costs with any lady who, after an investigation by SoulDate, is found to have attempted to scam users of the website.

6.3 SoulDate is not responsible for any communications, claims, liabilities, losses, costs, or expenses that occur outside the website, and such external communication cannot be used as evidence in scam investigations.

6.4 You agree to fully indemnify SoulDate and waive any right to request refunds for communication on the website if you exchange contact details with a lady and engage in private interactions.

6.5 You agree to hold SoulDate completely harmless from any claims, liabilities, damages, losses, expenses, and costs (including full legal fees on a solicitor/client basis) that may arise from or relate to:

- Any information or content you provide in your profile.
- Any materials, including but not limited to photos and messages, that you upload or submit through the website.

- Your interactions with, or behavior towards, other users.
- Any incidents involving death, personal injury, or property damage caused by you.
- Any violation by you of these Terms of Use or applicable laws.

7. Termination

7.1 SoulDate may terminate a user's membership at any time without prior notice if the user violates the Terms and Conditions of the site.

7.2 Users may terminate their membership by submitting a request through their profile. SoulDate's administration may refund (to PayPal, Wise) any unused credits if the user has not breached the Terms and Conditions.

7.3 If a user breaches the Terms and Conditions, SoulDate reserves the right to terminate the membership at its sole discretion without refunding any unused credits.

7.4 SoulDate will not refund any credits already spent on communications with ladies if the user decides to terminate their membership.

8. Imbra

All US citizens who wish to travel to meet women or exchange contact details with women from our website through SoulDate must comply with the IMBRA laws.

9. Refund Policy for Services

9.1 Video Chats

- Credits are reserved when you send a video chat request and only deducted after the video chat takes place successfully.
- If the video chat is canceled, your credits will be refunded to your balance.
- If you fail to attend a confirmed video chat, 10 credits will be deducted as a fee for organizing the chat, and the remaining credits will be refunded to your balance.

9.2 Gifts

- If you order a gift for a lady and the agency has already purchased it, you are not eligible for a refund.

9.3 Real-Life Meetings

- If a meeting is ordered, confirmed, and the organization fee is paid through SoulDate, but you fail to attend without prior notice and valid reasons, no refund will be given.

9.4 Contact Requests

- You may request a lady's contact details; however, there is no guarantee that the contact details will be provided.
- Credits are reserved when you send a contact request and only deducted once the request is confirmed.
- If the request is canceled, your credits will be refunded to your balance.